

Customer Request Form
(\* Fields are mandatory)



The Branch Head
DCB Bank Limited

Tracker Reference No.: [Grid]

Branch [Grid] Date: DDMMYY [Grid]

Customer Name: [Grid] Mr. [Grid] Mrs. [Grid] Ms. [Grid] M/s. [Grid] Dr. [Grid] Prof. [Grid]
(First Name) (Middle Name) (Last Name)

Please affix a recent photograph
Sign across the photo
(Applicable to point No. 8 on ISA updation only)

\*Account No.: [Grid] \*Customer ID: [Grid]
\*My Occupation: [Grid] \*Occupation Code: [Grid]
\*Nationality: [Grid] Indian [Grid] Other (pl. specify) [Grid]
\*Country of Birth: [Grid] \*Place of Birth: [Grid]
\*Citizenship: [Grid] \*Residence for Tax Purposes: [Grid]
U.S. Person: [Grid] Yes [Grid] No

Please fill FATCA Declaration Form if you are U.S.A. or other country citizen / resident

Note: All support documents or proofs should be "Self Attested"

Update Contact Details (Please Tick the Appropriate Box)

1. [Grid] Change of Address: [Grid] Communication [Grid] Permanent [Grid] Both (Communication and Permanent)
[Grid]
[Grid]
[Grid]
City: [Grid] Pin: [Grid]
Landmark: [Grid]
State: [Grid] Country: [Grid]

Signature

Note: Kindly provide proof (For Individuals - applicable for accounts less than 6 months old and for Entities - address proof is mandatory) of the new mailing address along with this form. Please note address will be changed only for the primary customer ID in all the linked accounts. All the other holders in the account have to submit separate address change request.

2. Update of Other Details :

[Grid] Change of Mobile Number New Mobile Number: + 9 1 [Grid]
Note: \*Authorised signatory/ies of the Firm / Company / Trust / Association / Society are eligible for free Mobile alert facility subject to compliance of terms and conditions as stipulated by the Bank from time to time.
[Grid] Change of Telephone Number New Telephone Number: STD Code [Grid]
[Grid] Change of Email ID New Email ID: [Grid]
[Grid] Update my PAN Number PAN Number: [Grid] (Copy of PAN card required, it should be self-attested)
[Grid] Update my Aadhaar Number Aadhaar Number: [Grid] (Copy of Aadhaar card required, it should be self-attested)
[Grid] Link Aadhaar Number to Account Number [Grid]

Mobile number will be automatically registered for SMS Alerts. You will receive any Bank related promotional calls, SMS alerts

New email address will be updated only in the account number mentioned above

Registration Details (Please Tick the Appropriate Box) I wish to apply for following service/s

[Grid] Phone Banking \*Your Mother's Maiden Name: [Grid]
Preferred Language Options: [Grid] English [Grid] Hindi [Grid] Marathi [Grid] Gujarati [Grid] Tamil [Grid] Telugu [Grid] Oriya [Grid] Punjabi
[Grid] SMS Alerts Mobile Number: + 9 1 [Grid]
Note: \*Authorised signatory/ies of the Firm / Company / Trust / Association / Society are eligible for free Mobile alert facility subject to compliance of terms and conditions as stipulated by the Bank from time to time.
[Grid] Mobile Banking Registration Please fill a separate Mobile Banking Registration Form for Joint Account Holder
[Grid] Internet Banking (Kindly attach Declaration where internet banking request is from Minor)
[Grid] E-statement Registration \*Email id: [Grid]

Signature

Email id needs to be mentioned for Internet Banking

Frequency of E-statement: [Grid] Daily (for current account only) [Grid] Weekly (for current account only) [Grid] Monthly [Grid] Yearly

2-Way Sweep Deposit Details: [Grid] Activation [Grid] Deactivation

Please Note: Reverse Sweep to Fixed Deposit account shall happen only, if the balance in the account exceeds threshold limit and Sweep shall happen if the balance in the account goes below the threshold limit. All deposits will be under Re-investment scheme with Auto Renewal Facility, this facility may differ from product to product and from time to time.

## Request (Please Tick the Appropriate Box)

- Limit of cheque book issuance would be as per the product feature



Attach  
DOB Proof

 Debit / ATM & Rupay / Visa card will be issued as per product feature

Maximum 19 characters. The name would appear on the Card.

**Terms & conditions:** I agree to discontinue the physical statements being sent to me. I understand that the email statements are for my convenience. DCB Bank Limited (the "Bank") shall not be liable or responsible for any breach of secrecy because the statements are being sent to the above email ID. I shall verify the authenticity of the emails I receive. I shall not hold the Bank responsible for any statement received from fraudsters / imposters. I shall not hold the Bank liable if any problem arises with my computer network because of me receiving statements from the Bank. I have been authorized by the other holders to receive the statements on the above email address. I shall immediately inform the Bank in writing if there is any change in the information given above. The Bank shall not be responsible if I do not receive statements due to incorrect email address and technical reasons. I confirm to have read and understood the terms & conditions pertaining to my account. This registration will override any "Hold Statement" facility availed in the past.

## Declaration

I confirm that all the details provided in the form are correct.

Customer Signature

## For Bank Use Only

Customer request acted upon on	D	D	M	M	Y	Y	Y	Y	/ forwarded to	
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On	D	D	M	M	Y	Y	Y	Y	Relevant charges debited ₹								
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☐ I confirm that the account status is active and signature of the customer matches with our records.

I have verified the ☐ Current Address ☐ Mobile Number ☐ Email address of the customer and confirm it to be right as per our records

Name of the Branch Official: \_\_\_\_\_

Signature of Branch Official with Seal

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DCB Bank Limited

M008 / Mar 18 / 1.4

## Acknowledgment to Customer

We acknowledge receipt of 'Customer Request Form' from \_\_\_\_\_ (customer name) on \_\_\_\_\_ for \_\_\_\_\_

Name of Branch Official: \_\_\_\_\_

(Signature of Branch Official with Seal)

**DCB 24-Hour Customer Care**

Call Toll Free: 1800 209 5363 ■ 1800 123 5363

Email: [customercare@dcbbank.com](mailto:customercare@dcbbank.com)

Web: [www.dccb.com](http://www.dccb.com)

DCB Bank Limited

**DCB BANK**